

iCheck Broker Manager / Admin Access Controls

iCheck Member Report

Sortable list of office members in alphabetical order by last name with the count of Listing **Violations**, **Courtesy Notices** and **Reported** Tickets by MLS Subscriber.

- **Violations** are tickets automatically created by iCheck based on the MLS of GNIAR's Compliance Rules and can have one of three (3) statuses:
 - **Warning** the ticket is not corrected and has not progressed to a Fine Status.
 - **Correction** the ticket has been corrected and a Fine was not assessed.
 - **Fine** the ticket is either automatic, uncorrected, or was corrected after the warning period expired.
- **Courtesy Notices** tickets are automatically created by iCheck based on the MLS of GNIAR's Rules for non-violation tickets.
 - A Courtesy Notice rule is a non-fineable ticket.
- **Reported tickets** are MLS Subscriber reported listings which may be in violation of the MLS of GNIAR's Compliance Rules.
 - MLS of GNIAR Staff will manually review each MLS Subscriber reported ticket to determine what action is needed:
 - - **Not a Violation**
 - The reported violation does not meet the requirements of the published Compliance Rules.
 - **Error**
 - The reported listing is in violation of one or more of the published Compliance Rules.
 - **Courtesy Notice**
 - While the reported violation does not meet the requirements of the published Compliance Rules it does fall within the scope of a non-violation Courtesy Notice.
 - **Pending**
 - Pending status while the MLS of GNIAR Staff researches the reported violation.
 - **Corrected by Staff**
 - The reported violation was corrected by the MLS of GNIAR Staff.

List of Member Tickets

Clicking on a member row opens a list of *Violations*, *Courtesy Notices* and *Reported* Tickets

To view the details of specific ticket click on that ticket to view the Ticket Information.

Ticket Information

Shows the full details for the selected ticket including list of emails.

Click the email to open a full view of the email.